

**Health Insurance Portability and Accountability Act (HIPAA)** – A law that protects & ensures privacy of health information that's gathered by healthcare providers, such as ICAN.

**Protected Health Information (PHI)** – Any personal health detail(s) that can identify a person. This can include mental health conditions, treatments, and personal details which is usually kept by healthcare providers, or related businesses such as ICAN. Below is a chart of **18 PHI identifiers** for reference:

| PHI Identifier                       | Description  |
|--------------------------------------|--|
| Names                                | Full names, initials, or any part of a name that can identify a patient.                           |
| Geographic Data                      | Any location smaller than a state (e.g., street addresses, city/county names, most zip codes).     |
| Dates                                | Birthdates, admission/discharge dates, dates of death, exact ages over 89.                         |
| Telephone Numbers                    | Any personal, work, or emergency contact numbers.  |
| Fax Numbers                          | Any fax number linked to a patient or healthcare entity.   |
| Email Addresses                      | Personal, work, or secondary emails that can identify an individual.                               |
| Social Security Numbers (SSN)        | Full or partial SSNs linked to a patient.  |
| Medical Record Numbers               | Unique patient identifiers within a healthcare system.   |
| Health Plan Beneficiary Numbers      | Insurance or health plan policy numbers tied to a patient.   |
| Account Numbers                      | Financial account numbers used in healthcare transactions.   |
| Certificate or License Numbers       | Professional licenses (e.g., physician, nursing) linked to a provider or patient.                  |
| Vehicle Identifiers & Serial Numbers | License plates, VINs connected to a patient.   |
| Device Identifiers & Serial Numbers  | Unique medical device IDs that link to a patient.  |
| Web URLS                             | Any web address that reveals patient identity (e.g., patient portals).                             |
| IP Addresses                         | Internet Protocol addresses identifying patients or healthcare providers.                          |
| Biometric Identifiers                | Fingerprints, retinal scans, voiceprints, facial recognition data.                                 |
| Full-Face Photographic Images        | Clear photos of a patient's face or identifiable body parts.                                       |
| Other Unique Identifiers             | Any unique patient-related number, code, or characteristic (e.g., genetic data, tracking numbers). |

Any concerns or questions you can reach us at: Email: QI@ican.family Anonymous Compliance Hotline: 315-917-1410